

## PROFESSIONAL SUMMARY

- Established leadership with a record of accomplishments, contributing to effective cost reductions in manufacturing environments and enhanced client relations.
- Proficient in total quality program management, including ISO 9000 training and implementation. Effective in developing and organizing systems from the ground up, as well as in establishing processes to improve yields.

## PROFESSIONAL ACCOMPLISHMENTS

- **ISO Compliance and Certification:**
  - Prepared a client to become ISO 13485 compliant within 2 months, and readied them to go for formal certification. This included the updating and establishment of procedures to meet the ISO standard.
  - Successful in the ISO 9000 certification of 4 companies, averaging 15 months per effort. This included planning, managing and directing all key activities, from start to end.
  - Established a formal document control system within 4 months, which required managing a project for the evaluation, purchase, and implementation of a web-based system to support the ISO certification effort of the organization. Drove, and worked with the IT group to establish this.
- **Quality/Project Management and Continuous Improvement:**
  - Reduced an 80-day cycle-time on all internal and customer-related corrective action activity to 19 days, within 6 months, which enhanced the continual improvement efforts of the organization. This was accomplished by implementing training, plus managing and revamping of processes.
  - Enhanced the first pass approval rate of proposals introduced in the Change Review process, from 65 to 90 percent, in 6 months.
  - Drove the process for prioritizing the continual improvement efforts of the company, by creating and establishing the 'Cost of Poor Quality' metrics within 3 months. This included working with IT to establish the needed manipulation of existing factory metrics.
  - Prepared and directed the company's mainland China manufacturing facility to meet the requirements of a major customer's Quality and Reliability audit in 3 months. This included continual communication and a formal visit.
  - Reduced the final inspection cycle time for Clean-Track systems, from 14 to 8 days, within 16 months, after first establishing the entire final inspection function upon completion of training in Japan.
  - Established local U.S. based suppliers to meet the Japanese Industry Standard (JIS) requirements for the various required OEM and fabricated parts, within 24 months. Provided technical material specification assistance to the Purchasing department in this effort.

## PROFESSIONAL EXPERIENCE

<b>QA CONSULTING, INC. Austin, Texas</b> Quality consulting services for medical device manufacturers. <b>Consultant</b> (Prepared client to become ISO 13485 compliant and readied them for formal certification.)	2009
<b>SVTC / SEMATECH (ATDF) Austin, Texas</b> Wafer technology services and development for the semiconductor industry. <b>Quality / Yield Enhancement Engineer</b> (Responsible for all Quality Management System activity.)	2006-2008
<b>HERAEUS QUARTZ AMERICA, LLC Austin, Texas</b> Quartz-glass manufacturer for the semiconductor, medical and other specialized industries. <b>Quality Engineer</b> (Supported and backed-up the Quality Manager, and responsible for all Quality activities.)	2004-2006
<b>SPM, INC. Georgetown, Texas</b> Semiconductor and medical components manufacturer. <b>Quality Manager</b> (Managed 4 employees.)	2003-2004
<b>LITE-ON, INC. Austin, Texas</b> Power Conversion Division; Computer power supplies and adapters. <b>Global Quality Account Manager</b> (Managed all global Quality activities.)	2002-2003
<b>TOKYO ELECTRON TEXAS, INC. Austin, Texas</b> Semiconductor equipment manufacturer. <b>Quality Assurance Manager</b> (Managed 31 employees.)	1997-2002
<b>SURFACE MOUNT TAPING CORPORATION Austin, Texas</b> Electronic component taping and preparation. <b>Site Quality Manager</b> (Managed 6 employees.)	1995-1997
<b>LIGHTNER ASSOCIATES, INC. Wheeling, Illinois</b> Electronic component taping and preparation. <b>Director of Quality</b> (Assisted in the management of the entire company.)	1991-1995

## EDUCATION

<b>Bachelor of Science, Electronics Engineering</b> University of Illinois	Chicago, Illinois
<b>Master of Business Administration, Management</b> Keller Graduate School of Management	Chicago, Illinois

## PROFESSIONAL CERTIFICATIONS

**Certified Quality Engineer (CQE), American Society for Quality (ASQ)**  
**Project Management Professional (PMP), Project Management Institute (PMI)**