



Chair Message FY 2009/2010

I am proud to be returning to Section 1414 as our incoming Chair for this next fiscal year. Efforts are being made to meet the needs of our membership with two (2) major items being identified.

First Section 1414 will be providing our members with on-going opportunities for networking via regular monthly meetings, dinner meetings, and plant tours that have been scheduled from September 2009 through May 2010. For this coming year we are moving our regular meetings and dinner meetings to the Marie Callender's restaurant located on Route 183 near the Arboretum, <http://www.mcpiess.com/>. Additionally, we are moving our monthly meetings to the second Wednesday of the month vs. the second Thursday of the month as in past years.

There are two (2) plant tours scheduled again this year as a result of the popularity from our plant tours given last year. For our five (5) regular meetings, Section 1414 is planning to offer local speakers who will be presenting interesting topics that should provide our members and guests with useful Quality tools that they can take back to their workplace. The speaker topics selected were mostly chosen as a result of the brainstorming session conducted during our May 2009 dinner meeting. As in past years we are planning to have Holiday and Awards dinner meetings in December 2009 and May 2010 respectively where we encourage members to bring their spouses or significant others.

Second Section 1414 is planning to continue offering refresher classes via our long term partnership with the Austin Community College (ACC) to help prepare individuals for some selected ASQ certification exams. Classes being offered shall include the Certified Quality Engineer (CQE), Certified Six Sigma Black Belt (CSSBB), and Certified Manager of Quality/Organizational Excellence (CMQ/OE). Also, a series of low cost education events are currently planned to be given on a quarterly basis that you should find useful. Details on these classes are pending. On this same subject, I am happy to report that Section 1414 was recognized by ASQ Headquarters this past year for having the highest ratio of certifications per member than any other large Section.

As always our monthly meetings, refresher classes, and education events are open to the public. I hope to see you at some of our Section 1414 activities this coming year.

Sincerely,

Todd Minnick

ASQ Section 1414 Chair for FY 2009/10



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On-Line Information

To find out whom the Section 1414 Committee Chairs are and contact information, please visit www.asqaustin.org for more.

Looking for a job? Looking for an employee? Visit our **Jobs** link at www.asqaustin.org

ASQ Section 1414 Scholarship Offerings

The Austin section currently offers two (2) scholarships for those individuals who qualify when taking local ASQ sponsored refresher classes. Visit our **Education** page at www.asqaustin.org for more details on how to apply.

Recertification

Recertification is a very simple process if you read the instructions carefully and follow them. To start go to http://www.asq.org/certification/docs/recert_journal_app.pdf to obtain the latest documentation, and download the Recertification Journal and Application or visit www.asqaustin.org for more information.

Notice: Please be sure your e-mail information is correct under your membership information at ASQ Headquarters (www.asq.org). We will only provide hard copy newsletters to members without Internet access. A hard copy of the newsletter may be printed from the web page.

ASQ Certification Refresher Classes

New Fall Certification Courses

Course	Course Dates	Time
Certified Six Sigma Black Belt (QCTC 1001)	August 24- October 14	<i>Mondays & Wednesdays from 6:00 p.m. - 10:00 p.m.</i>
Manager of Quality/Organizational Excellence (BMGT 2031)	September 1 - October 13	<i>Tuesdays & Thursdays from 6:00 p.m. - 10:00 p.m.</i>
Certified Quality Engineer (QCTC 1003)	August 25- October 15	<i>Tuesdays & Thursdays from 6:00 p.m. - 10:00 p.m.</i>

Note: the exam date for all of the above classes is **October 17th**.

All classes and local exams here in Austin will take place at the ACC Highland Business Center Campus on 5930 Middle Fiskville Road.

For more information on these and other ACC certifications classes please see the link: <http://www3.austincc.edu/schedule/wcell/ceasq.htm>

For all the latest application deadline and exam date information from ASQ Headquarters: <http://www.asq.org/certification/dates.html>

September 9, 2009 Regular Meeting (Marie Callender's)

Got Lean? Critical Lean Tools for Surviving and Thriving in Current Economic Crisis!?

Speaker: Adil Dalal, CQE, PMP

Today, millions of small, medium, and large corporations that have been successful in the past are on the verge of catastrophic collapse. It's tough on everyone. Very few companies, families and individuals are immune from the heat of this scorching economy. There are three questions we all need to ask ourselves:

- Could the current situation possibly be a blessing, or is it only a curse?
- What are the lessons we have learned from this crisis?
- How can we get out of this 'economy quagmire' and avoid a similar crisis in the future?

The answers to the above questions are critical to the fundamentals of our future. We need to learn from the pain of the current economic crisis, identify and select 'true leaders' who lead by example and understand and apply the concepts of 'waste reduction' to our businesses, to our government and our lives.

If we apply commonsense 'Lean tools' to making decisions regarding leadership, change management, manufacturing/business processes, waste reduction, energy conversation, hiring/lay-offs we will not only survive but thrive in any type of economy. We will not only learn to use the tough times to our advantage, but also create an extremely strong and resilient culture in our organizations and governments for future generations

Adil Dalal is the founder & CEO of Pinnacle Process Solutions, International™. He serves as the Co-Chair of Education for the ASQ Lean Enterprise Division and also serves as a Director for the Austin Chapter of PMI. He is an Adjunct Professor at St. Edwards University and is the Executive Director of the Lean Enterprise Technology Certificate program for the St. Edwards University Professional Education Center (PEC).

Adil is a certified Project Management Professional (PMP) and Certified Quality Engineer (CQE). He has a MS degree in Engineering Management, a MS in Mechanical Engineering, and a Bachelor's degree in Automotive Engineering.

Adil is an internationally recognized subject matter expert in flow/lean manufacturing and has been a speaker at several industry group conferences. As a lean practitioner he has helped several corporations and executives world-wide implement successful lean strategy within their organizations.

Adil can be contacted at adil@pinnacleprocess.com or (512) 289-7080. To find out more about Pinnacle Process Solutions visit www.pinnacleprocess.com

October 10, 2009 Plant Tour - Agilent Technologies

Location: 1834 State Highway 71 west Cedar Creek Texas 78612 Approximately 16 miles east on 71 from the Austin airport. Next to McKinney roughs LCRA park on highway 71 between Austin and Bastrop.

As the world's premier measurement company, Agilent works in close collaboration with engineers, scientists, and researchers around the globe to meet the communications, electronics, life sciences, and chemical analysis challenges of today and tomorrow. The company operates two primary businesses -- electronic and bio-analytical measurement -- supported by Agilent Laboratories, its central research group. Agilent is committed to providing innovative measurement solutions that enable our customers and partners-- the leaders in their fields -- to deliver the products and services that make a measurable difference in the lives of people everywhere. With a singular focus on measurement,

November 11, 2009 Regular Meeting (Marie Callender's)

Quality & Regulatory Environment in Medical Device Industry **Speaker:** *Evangeline Loh, Ph.D., RAC (US, EU)*

The medical device industry is estimated to be a \$210 billion dollar industry, (1). The definition of a medical device varies slightly around the world. The US is the largest market in both consumption and production (40% total market consumption). Japan is the next largest, and then Germany. This presentation will provide a brief overview of the global regulations for medical devices. In particular, the following countries/markets will be included: US, EU, Japan, Australia, China, and Canada. The quality system required for manufacturers will be discussed as well as medical device definitions and classifications. Harmonization has become a recent objective of the medical device industry and information on these endeavors will be provided. (1) *Acmite Market Intelligence, Study: World Medical Device Market*

Evangeline Loh is Vice President Regulatory Affairs at Emergo Group. [Emergo Group](#) is an ISO registered medical device consulting firm with offices in the United States, Canada, Mexico, Europe, Russia, China, Japan, Brazil and Australia. She oversees regulatory consulting support for Emergo clients worldwide. In this role, she provides a wide variety of consulting support to clients including world wide regulatory strategy, classification determination, Technical File and Design Dossier preparation, and CE Marking consultation. Further she manages some of Emergo's in country representation services. B.S. in Microbiology Cornell University and Ph.D. Pharmacology University of Texas Health Science Center San Antonio, and RAPS Regulatory Affairs Certification (RAC) US and EU.

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Upcoming Meeting Events

Date	Speaker / Host	Topic
Wed, September 09, 2009	Adil Dalal Pinnacle Process	<i>Got Lean? Critical Lean Tools for Surviving and Thriving in Current Economic Crisis!</i>
Wed, October 14, 2009	Perry Duke Agilent Technologies	<i>Agilent Technologies Plant Tour</i> Agilent Map
Wed, November 11, 2009	Evangeline Loh Emergo Group	<i>Quality & Regulatory Environment in Medical Device Industry</i>
Wed, December 09, 2009	N/A	<i>Holiday Dinner Meeting</i>
Wed, January 13, 2010	Tony Perez UTCPE	<i>Performance Excellence (UTCPE Examiner Training)</i>
Wed, February 10, 2010	David Ciambrone	<i>The Effective Transition from Design to Manufacturing</i>
Wed, March 10, 2010	Jeff Salisbury Flextronics	<i>Flextronics Plant Tour</i> Flextronics Map
Wed, April 14, 2010	Skip Weed Dell, Inc.	<i>Monte Carlo Analysis Demo</i>
Wed, May 12, 2010	N/A	<i>Awards Dinner Meeting</i>



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MEETING LOCATION

The regular monthly meetings for ASQ Austin Section 1414 are typically held on the second **Wednesday** of each month running from September through May of the following year. Unless otherwise indicated, all meetings for FY 2009/10 shall be held at the Marie Callender's restaurant located on Rt. 183 near the Arboretum.

Typical meeting schedule is as follows:

- 5:30 - 6:30 pm - Networking Time
- 6:30 - 6:45 pm - Announcements
- 6:45 - 7:45 pm - Main Speaker Presentation
- 7:45 - 8:00 pm - Door Prizes

Snacks and drinks are provided to members and guests at all meetings.

*** Meetings are open to the general public. ***

